equal access care

Capability statement

Registered NDIS provider 4-L3B1CJR

Equal Access Care

We call back. We show up.

Who we are

Equal Access Care is a registered NDIS provider supporting people with disability to live the life they choose. We take time to get to know each person: what matters to them, their routines and the people around them.

Our support workers, who we call mentors, are at the heart of what we do. We invest in them, because we believe the best care comes from people who are valued, supported and here for the long run.

> **"With good employees comes good care."**
>
> A team people want to stay in, and that families can count on.

How we work

- ✓ Consistent, familiar mentors, not someone new every few weeks
- ✓ Regular updates, so everyone involved stays in the loop
- ✓ Steady routines, so each day feels predictable
- ✓ Working alongside the wider team, including behaviour support plans

What we deliver

CORE SUPPORTS

- Personal care and daily living
- Household tasks and domestic assistance
- Community and social participation
- Respite (on request)
- Supported Independent Living (SIL)
- Transport

CAPACITY BUILDING SUPPORTS

- Innovative Community Participation
- Support coordination

We work with self-managed, plan-managed and NDIA-managed plans.

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Where we work

Support provided Australia-wide, with offices in Melbourne and Brisbane.

MELBOURNE OFFICE
117/530 Little Collins St
Melbourne VIC 3000

BRISBANE OFFICE
29/97 Creek St
Brisbane City QLD 4000

How referrals work

1. **Send us a referral**
   Use our online referral form at www.equalaccesscare.com.au/for-support-coordinators/, email our referral form to admin@equalaccesscare.com.au, or give us a call.
2. **We call you back the same day**
   We'll talk through the participant's goals, routines and what matters to them.
3. **We plan together**
   We work with the participant, their family and their support team to put the right mentors and routines in place.

Key contacts

DIRECTOR
Fartun Abdi
0412 306 722

OPERATIONS MANAGER
Mahamed Meykal
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OPERATIONS MANAGER
Adam Meykal
0484 833 975

GENERAL ENQUIRIES AND REFERRALS
0412 306 722
admin@equalaccesscare.com.au

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